

CHRISTOPHER MATTHEWS

AI & DIGITAL COMMUNICATION SPECIALIST

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PROFESSIONAL SUMMARY

I'm an AI & Digital Communication Specialist focused on Model Behavior and Human-AI Interaction; how AI systems reason, communicate, respond to users, and behave across real-world contexts. With a B.S. in Digital Communication Arts, study in Philosophy of Technology and Mind, and professional experience evaluating AI-generated outputs, I bring an interdisciplinary perspective to model quality that combines human-centered design, behavioral analysis, communication, and analytical reasoning. I'm particularly interested in model evaluation, conversational behavior, safety and alignment, interaction quality, and the development of evaluation frameworks that uncover where AI systems succeed, fail, or behave unexpectedly. My approach combines the communicator's understanding of people, philosophical rigor around intelligent systems, hands-on AI evaluation experience, and a Navy veteran's operational discipline to help build AI that is reliable, understandable, and genuinely useful and trustworthy to the people interacting with it.

PROFESSIONAL EXPERIENCE

AI Model Evaluation Specialist

Oct 2025 - Present

Handshake AI · Remote, USA

- I evaluate AI-generated content for quality, relevance, reasoning, and user usefulness, applying structured feedback to support more reliable AI systems and solutions.

AI Data Quality Analyst

Oct 2025 - Present

Telus Digital AI Data Solutions · Remote, USA

- I perform AI data review, annotation, and quality assessment tasks that improve dataset consistency, factual alignment, and model response quality.

United States Navy

2015 - 2020

Aviation Boatswain's Mate | E-4 · Norfolk, VA · Honorable Discharge

Aviation Boatswain's Mate 2015 - 2020

- I managed operational systems on a USN aircraft carrier, coordinating interactions in high-stakes environments where precision and safety were paramount.
- I developed expertise in system optimization, quality assurance protocols, and real-time problem-solving while ensuring 100% mission readiness.

Tractor Operations Team Leader 2019 - 2020

- I led a 45-person team, designing training protocols that translated technical procedures into clear, actionable knowledge.
- I developed evaluation rubrics to assess performance quality and safety compliance, providing detailed feedback that improved team capabilities and consistent operational standards.

Tractor Operations Assistant Team Leader 2017 - 2019

- I maintained comprehensive databases of operational qualifications and performance metrics, ensuring data accuracy and compliance with USN standards.

Military service

- Planned and conducted aircraft movement on a USN aircraft carrier for flight and maintenance schedules ensuring 100% mission readiness.
- Trained team members in the safe operations of a USN aircraft tow tractor resulting in a fully qualified team of 45 licensed drivers.

- Designed training program and protocols for shipboard vehicle operations, improving safety compliance and operation efficiency.
- Directed daily vehicle maintenance, maintaining each vehicle’s fluids, tire pressure, and hydraulic system as well as preventing any lasting engine and structural damages.
- Performed daily routine inspections on shipboard vehicles, recording, and reporting on the status of the vehicles directly to the ship's Air Department head.
- Organized and maintained department personnel license qualifications for shipboard vehicles.
- Coordinated between 1–6 small 7–person teams simultaneously to safely and efficiently tow shipboard aircraft for flight and maintenance readiness.
- Performed more than 600 maintenance actions and 30 spot checks for emergency firefighting equipment.

EDUCATION

B.S. in Philosophy

2025 – 2026

Oregon State University · Corvallis, OR · GPA 3.97

FOCUS AREA

Philosophy of Technology & Mind · Human Enhancement & AI Ethics · Deductive Logic & Analytical Reasoning · Western & Eastern Philosophy (Buddhist & Hindu Traditions) · Theory of Mind & Machine Consciousness

B.S. in Digital Communication Arts

2020 – 2024

Oregon State University · Corvallis, OR · GPA 3.98

RELEVANT COURSEWORK

Human-Technology Interaction Studies · Media Entrepreneurship & Effects Analysis · New Media 3-D & Interactive Design · Information Visualization & Interface Design · Writing for Media Professionals

Associate of Science | Engineering

2022

Linn-Benton Community College · Albany, OR

SKILLS

AI & Human-Tech Interaction

AI Model Evaluation & Training
Prompt Engineering & Design
Quality Assessment & Factuality Analysis
Conversational Interface Design
Ethical AI Assessment & Alignment

Technical Proficiencies

Prompt Engineering Frameworks
AI Agents & Automation
Data Annotation & Analysis
Microsoft Office & Adobe Suite
HTML, CSS & JavaScript Foundations

Digital Communication & UX

Interactive Design & Visualization
User Experience Research & Testing
Information Architecture
Media Effects Analysis
Content Strategy & Development

Professional Skills

Critical Thinking & Deductive Logic
Systems Analysis & Design
Pattern Recognition & Organization
Documentation & Reporting
Self-Motivation & Adaptive Learning

Communication & Leadership

Cross-functional Team Collaboration
Training Development & Delivery
Collaborative Communication
Operational Leadership
Stakeholder Engagement

HONORS & AWARDS

Alpha Sigma Lambda Honor Society, Omicron Epsilon Chapter — Oregon State University

Received in recognition for exceptional leadership and scholarship. Awarded by the Alpha Sigma Lambda National Honor Society. 2024

The National Society of Leadership & Success — Oregon State University

Nominated by Oregon State University. 2026

LANGUAGES

English

Full professional proficiency

REFERENCES

Available upon request.